

It Governance How Top Performers Manage Decision Rights For Superior Results Peter Weill

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Information Technology Governance in Public Organizations Lazar Rusu 2017-07-18 This book examines trends and challenges in research on IT governance in public organizations, reporting innovative research and new insights in the theories, models and practices within the area. As we noticed, IT governance plays an important role in generating value from organization's IT investments. However there are different challenges for researchers in studying IT governance in public organizations due to the differences between political, administrative, and practices in these organizations. The first section of the book looks at Management issues, including an introduction to IT governance in public organizations; a systematic review of IT alignment research in public organizations; the role of middle managers in aligning strategy and IT in public service organizations; and an analysis of alignment and governance with regard to IT-related policy decisions. The second section examines Modelling, including a consideration of the challenges faced by public administration; a discussion of a framework for IT governance implementation suitable to improve alignment and communication between stakeholders of IT services; the design and implementation of IT architecture; and the adoption of enterprise architecture in public organizations. Finally, section three presents Case Studies, including IT governance in the context of e-government strategy implementation in the Caribbean; the relationship of IT organizational structure and IT governance performance in the IT department of a public research and education organization in a developing country; the relationship between organizational ambidexterity and IT governance through a study of the Swedish Tax Authorities; and the role of institutional logics in IT project activities and interactions in a large Swedish hospital.

Strategic IT Governance and Performance Frameworks in Large Organizations Maleh, Yassine 2019-01-04 As digitization continues to bring rapid changes to businesses, companies must remain agile in order to comply with changing regulations and maintain governance and compliance while achieving its business objectives. To achieve this agility, IT staff within these companies must be able to respond quickly to changing business needs

while maintaining existing and efficient infrastructure. *Strategic IT Governance and Performance Frameworks in Large Organizations* is an essential reference source that provides emerging frameworks and models that implement an efficient strategic IT governance in organizations and discusses the effects these policies have on the business as a whole. Featuring six international case studies from large organizations, this title covers topics such as IT management, security policy, and organizational governance, and is ideally designed for IT specialists, academicians, researchers, policymakers, and managers.

Information Technology Governance and Service Management: Frameworks and Adaptations Cater-Steel, Aileen 2008-08-31 Increasingly, information technology governance is being considered an integral part of corporate governance. There has been a rapid increase in awareness and adoption of IT governance as well as the desire to conform to national governance requirements to ensure that IT is aligned with the objectives of the organization. *Information Technology Governance and Service Management: Frameworks and Adaptations* provides an in-depth view into the critical contribution of IT service management to IT governance, and the strategic and tactical value provided by effective service management. A must-have resource for academics, students, and practitioners in fields affected by IT in organizations, this work gathers authoritative perspectives on the state of research on organizational challenges and benefits in current IT governance frameworks, adoption, and incorporation.

Human Benefit through the Diffusion of Information Systems Design Science Research Jan Pries-Heje 2010-03-10 This book constitutes the proceedings of the 2010 Joint International Working Conference of the International Federation for Information Processing Working Groups 8.2 and 8.6. Both working groups are part of IFIP Technical Committee 8, the technical committee addressing the field of Information Systems. IFIP WG 8.2, the International Federation of Information Systems and Organizations, was established in 1977. IFIP WG 8.6, Diffusion, Transfer and Implementation of Information Technology, was established in 1994. In accordance with their respective themes, both IFIP WG 8.2 and IFIP WG 8.6 have long had an interest in the human impact of information systems. In December 1998, they held a joint working conference in Helsinki, Finland, on the theme "Information Systems: Current Issues and Future Challenges." The two working groups' joint interest in and collaboration on research concerning the human side of IS is continued and extended through this joint working conference, held on the campus of Curtin University of Technology, from March 30 to April 1, 2010, in Perth, Western Australia. This conference, "Human Benefit Through the Diffusion of Information Systems Design Science Research," combines the traditional themes of the two working groups with the growing interest within the IS research field in the area of design science research.

Business/IT Fusion Peter Hinssen 2009 *Business/IT Fusion - How to move beyond alignment and transform IT in your organization* is a business book authored by Peter Hinssen. It discusses an approach to IT management that moves beyond the classic model of business/IT alignment: alignment focused on the collaboration between business and IT, Hinssen suggests that the future evolution in IT lies in the convergence of the two parties: integrating IT into the business rather than treating it as a supplier. The work is presented as a guidebook to "IT 2.0"

Knowledge and Technology Adoption, Diffusion, and Transfer: International Perspectives Zolait, Ali Hussein Saleh 2012-06-30 *Knowledge and Technology Adoption, Diffusion, and Transfer: International Perspectives* is filled with original scientific and quality research articles on management information systems, technology diffusion, and business systems application aspects of e-commerce, e-government, and mobile application. As a forum of

multi-disciplinary and interdisciplinary dialogue, it addresses research on all aspects of innovation diffusion in the field of business computing technologies and their past, present, and future use. This title serves as a vital source of information for researchers and practitioners alike.

Implementing IT Governance - A Practical Guide to Global Best Practices in IT Management
Gad J. Selig 2008-04-12 The issues, opportunities and challenges of aligning information technology more closely with an organization and effectively governing an organization's Information Technology (IT) investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management in enterprises on a global basis. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand (portfolio investment) management, program and project management, IT service management and delivery, strategic sourcing and outsourcing, performance management and metrics, like the balanced scorecard, compliance and others. Much less has been written about a comprehensive and integrated IT/Business Alignment, Planning, Execution and Governance approach. This new title fills that need in the marketplace and gives readers a structured and practical solutions using the best of the best principles available today. The book is divided into nine chapters, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment - leadership and proactive people and change agents, flexible and scalable processes and enabling technology. Each of the chapters also covers one or more of the following action oriented topics: demand management and alignment (the why and what of IT strategic planning, portfolio investment management, decision authority, etc.); execution management (includes the how - Program/Project Management, IT Service Management with IT Infrastructure Library (ITIL) and Strategic Sourcing and outsourcing); performance, risk and contingency management (e.g. includes COBIT, the balanced scorecard and other metrics and controls); and leadership, teams and people skills.

Architecture and Patterns for IT Service Management, Resource Planning, and Governance: Making Shoes for the Cobbler's Children Charles T. Betz 2006-11-17 Architecture and Patterns for IT Service Management, Resource Planning, and Governance: Making Shoes for the Cobbler's Children provides an independent examination of developments in Enterprise Resource Planning for Information. Major companies, research firms, and vendors are offering Enterprise Resource Planning for Information Technology, which they label as ERP for IT, IT Resource Planning and related terms. This book presents on-the-ground coverage of enabling IT governance in architectural detail, which can be used to define a strategy for immediate execution. It fills the gap between high-level guidance on IT governance and detailed discussions about specific vendor technologies. It provides a unique value chain approach to integrating the COBIT, ITIL, and CMM frameworks into a coherent, unified whole. It presents a field-tested, detailed conceptual information model with definitions and usage scenarios, mapped to both process and system architectures. This book is recommended for practitioners and managers engaged in IT support in large companies, particularly those who are information architects, enterprise architects, senior software engineers, program/project managers, and IT managers/directors.

Transformational Leadership and Not for Profits and Social Enterprises Ken Wiltshire 2018-03-28 Recent decades have seen a significant transformation of the not-for-profit (NFP)

sector. This includes rise in the number of organisations and people employed, shift from charities and philanthropic agencies to hybrid social enterprise business models, competing stakeholder interests and increasing expectations regarding accountability and transparency. The role of NFPs has also become more complex – they not only serve the disadvantaged and fulfil social needs but also actively advocate for and implement public policies and promote social and economic inclusion. The growth and complexity has brought with it a need for innovative and entrepreneurial approaches to leadership that stems from an in-depth understanding of the changing nonprofit landscape. Addressing this need, for Not for Profits and Social Enterprises will help readers navigate extant challenges by drawing on conceptual literature, both theoretical and empirical and emphasising practical real world experience through case studies and vignettes. The key aim of this book is to help existing and future NFP leaders at all organisational levels to support their organisations and employees and in turn clients and communities, through theoretical insights and practical approaches by focusing on transformational leadership aspects for contemporary Not for Profits. for Not for Profits and Social Enterprises is key reading for researchers, academics and policy makers in the areas of Non-profit Management, Leadership, Public Sector Management and Charity Management as well as related disciplines such as Philanthropy and Social Entrepreneurship.

Strategic Information Management Robert D. Galliers 2014-06-11 Today there are few organizations that can afford to ignore information technology and few individuals who would prefer to be without it. As managerial tasks become more complex, so the nature of the required information systems changes from structured, routine support to ad hoc, unstructured, complex enquiries at the highest levels of management. As with the first three editions, this fourth edition of Strategic Information Management: Challenges and Strategies in Managing Information Systems presents the many complex and inter-related issues associated with the management of information systems. This book provides a rich source of material reflecting recent thinking on the key issues facing executives in information systems strategic management. It draws from a wide range of contemporary articles written by leading experts from North America, Asia, and Europe. Designed as a course text for MBA, Master's level students, and senior undergraduate students taking courses in information management, it also provides a wealth of information and references for researchers. New to this edition are updated readings addressing current issues and the latest thinking in information management.

The New Normal in IT Gregory S. Smith 2022-02-23 Learn how IT leaders are adapting to the new reality of life during and after COVID-19. COVID-19 has caused fundamental shifts in attitudes around remote and office work. And in The New Normal in IT: How the Global Pandemic Changed Information Technology Forever, internationally renowned IT executive Gregory S. Smith explains how and why companies today are shedding corporate office locations and reducing office footprints. You'll learn about how companies realized the value of information technology and a distributed workforce and what that means for IT professionals going forward. The book offers insightful lessons regarding: How to best take advantage of remote collaboration and hybrid remote/office workforces How to implement updated risk mitigation strategies and disaster recovery planning and testing to shield your organization from worst case scenarios How today's CIOs and CTOs adapt their IT governance frameworks to meet new challenges, including cybersecurity risks The New Normal in IT is an indispensable resource for IT professionals, executives, graduate technology management students, and managers in any industry. It's also a must-read for anyone interested in the impact that COVID-19 had, and continues to have, on the

information technology industry.

Implementing Effective It Governance and It Management Van Haren Publishing 2015-02 In all enterprises around the world, the issues, opportunities and challenges of aligning IT more closely with the organization and effectively governing an organizations IT investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand management, program and project management, IT service management, strategic sourcing and outsourcing, performance management, metrics, compliance and others. Much less has been written about a comprehensive and integrated approach

Information Technology Project Management Kathy Schwalbe 2015-11-04 Readers discover exciting opportunities and challenges in technology today with Schwalbe's INFORMATION TECHNOLOGY PROJECT MANAGEMENT, 8E. This unique book demonstrates principles distinctive to managing information technology (IT). No book offers more insights and tools for IT project management success, including updates that reflect the latest PMBOK Guide. This edition weaves theory with successful practices for an integrated focus on the concepts, tools, and techniques that are most effective today. This is the only text to apply all 10 project management knowledge areas to IT projects. Readers master skills in project integration, scope, time, cost, quality, human resource, communications, risk, procurement, and stakeholder management as well as all five process groups -- initiating, planning, executing, monitoring and controlling, and closing. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Eliminating "Us And Them" Steven Romero 2011-08-13 Challenging popular notions of what it takes for IT organizations to succeed, IT governance evangelist at CA Technologies Steve Romero presents many of the theories and ideas around IT governance, the key components of successful process management, and behavioral management as key factors in IT's success. The topic of IT governance has never been more popular than it is today. Almost every organization recognizes the need to establish sound IT governance, and almost every enterprise is still very immature when it comes to the discipline. This book challenges and calls into question the traditional approaches and strategies for running IT organizations. The concepts presented in the book are timeless, but reflect the recent changes in the organization's view of the role of the IT department. IT can become a major asset to an organization, often even becoming "the product" in today's Internet-based sales environment. Eliminating "Us and Them" discusses these changes and presents three areas that contribute most to the change from an alienated and oft-despised department to a key tool for organizational success: An in-depth understanding of IT governance, which has never been more popular than it is today. An in-depth understanding of process and process management, a discipline that more and more enterprises are investing in and establishing formal organizational constructs to enable and support. A case-study view of how an enterprise can establish, promote and instill the values that foster positive behaviors in every person in the organization, with the intent of influencing their ability to realize enterprise goals. Romero's insights are based on more than 30 years working in IT and over four years as an IT governance evangelist, traveling around the world, speaking at hundreds of events,

and visiting more than 100 companies espousing the approach in this book.

Physical and Logical Security Convergence: Powered By Enterprise Security Management
William P Crowell 2011-04-18 Government and companies have already invested hundreds of millions of dollars in the convergence of physical and logical security solutions, but there are no books on the topic. This book begins with an overall explanation of information security, physical security, and why approaching these two different types of security in one way (called convergence) is so critical in today's changing security landscape. It then details enterprise security management as it relates to incident detection and incident management. This is followed by detailed examples of implementation, taking the reader through cases addressing various physical security technologies such as: video surveillance, HVAC, RFID, access controls, biometrics, and more. This topic is picking up momentum every day with every new computer exploit, announcement of a malicious insider, or issues related to terrorists, organized crime, and nation-state threats The author has over a decade of real-world security and management expertise developed in some of the most sensitive and mission-critical environments in the world Enterprise Security Management (ESM) is deployed in tens of thousands of organizations worldwide

Corporate Governance in Banking and Investor Protection Belén Díaz Díaz 2018-01-02 This book explores the status quo of corporate governance in banking and investor protection from both theoretical and practical perspectives. Bringing together original conclusions with a regional and international focus, it provides a timely and comprehensive overview of the effectiveness of corporate governance in the financial sector and an assessment of investor protection. It also includes a number of examples and case studies to illustrate the findings. The book compares corporate governance in the banking and financial industries before and after the financial crisis, and helps to evaluate the effect of the recommendations and regulations that have been developed in the interim.

IT Governance in Hospitals and Health Systems Roger Kropf, PhD, and Guy Scalzi, MBA 2012 "Without a governance structure, IT management at many hospitals and health systems is a haphazard process that typically results in late, over budget projects and, ultimately, fragmented systems. IT Governance in Hospitals and Health Systems offers a practical 'how to' guide to creating an information technology governance structure that ensures that IT projects supporting a hospital's or health system's strategy are completed on time and on budget ..."--Back cover.

Implementing IT governance in the public sector by use of bootstrap algorithms Petter Ogland

Advances in Global Sourcing. Models, Governance, and Relationships Ilan Oshri 2013-09-12 This book contains 13 papers from the 7th Workshop on Global Sourcing, held in Val d'Isère, France, during March 11–14, 2013, which were carefully reviewed and selected from 40 submissions. They are based on a vast empirical base brought together by leading researchers in information systems, strategic management, and operations. This volume is intended for students, academics, and practitioners interested in research results and experiences on outsourcing and offshoring of information technology and business processes. The topics discussed represent both client and supplier perspectives on sourcing of global services, combine theoretical and practical insights regarding challenges that both clients and vendors face, and include case studies from client and vendor organizations.

Advanced Information Systems Engineering Zohra Bellahsene 2008-06-11 This book constitutes the refereed proceedings of the 20th International Conference on Advanced Information Systems Engineering, CAiSE 2008, held in Montpellier, France, in June 2008. The 35 revised full papers and 9 revised short papers presented together with 1 keynote

lecture were carefully reviewed and selected from 273 submissions. The papers are organized in topical sections on duality and process modelling, interoperability of IS and enterprises, refactoring, information systems in e-government and life-science, knowledge patterns for IS engineering, requirements engineering for IS, conceptual schema modelling, service infrastructure, service evolution, flexible information technologies, metrics and process modelling, information system engineering, and IS development with ubiquitous technologies.

Enterprise IT Governance, Business Value and Performance Measurement Shi, Nan Si 2010-10-31 "This book provides evidence-based insights into the management and contribution of IT in organizations, to offer practical advice & solutions, models and tools that are instrumental in getting business value from IT"--Provided by publisher.

Information Technology Convergence, Secure and Trust Computing, and Data Management Jong Hyuk (James) Park 2012-08-16 The 4th FTRA International Conference on Information Technology Convergence and Services (ITCS-12) will be held in Gwangju, Korea on September 6 - 8, 2012. The ITCS-12 will be the most comprehensive conference focused on the various aspects of advances in information technology convergence, applications, and services. The ITCS-12 will provide an opportunity for academic and industry professionals to discuss the latest issues and progress in the area of ITCS. In addition, the conference will publish high quality papers which are closely related to the various theories, modeling, and practical applications in ITCS. Furthermore, we expect that the conference and its publications will be a trigger for further related research and technology improvements in this important subject. The ITCS-12 is the next event in a series of highly successful International Conference on Information Technology Convergence and Services(ITCS-11), previously held in Gwangju, Korea on October, 2011.

Enterprise Governance and Enterprise Engineering Jan A. P. Hoogervorst 2009-02-19 Achieving enterprise success necessitates addressing enterprises in ways that match the complexity and dynamics of the modern enterprise environment. However, since the majority of enterprise strategic initiatives appear to fail – among which those regarding information technology – the currently often practiced approaches to strategy development and implementation seem more an obstacle than an enabler for strategic enterprise success. Two themes underpin the fundamentally different views outlined in this book. First, the competence-based perspective on governance, whereby employees are viewed as the crucial core for effectively addressing the complex, dynamic and uncertain enterprise reality, as well as for successfully defining and operationalizing strategic choices. Second, enterprise engineering as the formal conceptual framework and methodology for arranging a unified and integrated enterprise design, which is a necessary condition for enterprise success. Jan Hoogervorst's presentation, which is based on both research and his professional background at Sogeti B.V., aims at professionals in management and consulting as well as students in management science and business information systems.

CIO 2004-06-15 CIO magazine, launched in 1987, provides business technology leaders with award-winning analysis and insight on information technology trends and a keen understanding of IT's role in achieving business goals.

Electronic Business: Concepts, Methodologies, Tools, and Applications Lee, In 2008-12-31 Enhances libraries worldwide through top research compilations from over 250 international authors in the field of e-business.

Strategic IT Governance and Alignment in Business Settings De Haes, Steven 2016-09-23 Technology is constantly changing the way enterprises conduct business by optimizing current practices. As information technology continues to evolve and become a prevalent

feature in day-to-day activities within organizations, it has become necessary to manage these technologies in order to meet the strategic objectives of an organization. Strategic IT Governance and Alignment in Business Settings investigates emergent research methodologies involving the application of information technology in organizations. Focusing on best practices, implementation issues, and empirical research within the field, this book is ideally suited for researchers, academics, students, and practitioners interested in the governance, strategy, architecture, and management of information systems.

Building a Competitive Public Sector with Knowledge Management Strategy Al-Bastaki, Yousif 2013-08-31 Organizational strategies in the public sector are constantly changing and growing. In order for organizations to remain successful and competitive, they must ensure that the stream of knowledge is managed effectively. Building a Competitive Public Sector with Knowledge Management Strategy explores different practices and theories of knowledge management, providing an efficient way of sustaining knowledge to improve organizational learning and enhance company performance. By intelligently analyzing current research, this publication is beneficial to managers, practitioners, and researchers interested in increasing their knowledge management strategies in the public sector.

Glaser on Health Care IT John P. Glaser 2016-02-22 John Glaser has been an astute observer and recognized leader in the health care industry for over thirty years. He has written a regular column for *Hospitals & Health Networks* in which he comments on a wide range of topics, including improving organizational performance through health information technology (HIT), changes in HIT architecture, challenges in leveraging data, and the evolution of the role of IT leadership. Glaser on Health Care IT: Perspectives from the Decade that Defined Health Care Information Technology is a collection of some of the most widely read articles that have been published in *H&HN Daily*, *H&HN Weekly*, and *Most Wired Online* in the past decade (2005–2015). The columns are dated to show their original publication dates, and the material is organized into four broad themes: HIT Applications and Analytics Challenges Improving Organizational Performance through HIT IT Management Challenges HIT Industry Observations Each section offers readers an intimate look at the myriad issues associated with getting IT "right" and the organizational performance gains that can be achieved in doing so. Moreover, the book examines the power and potential of the technologies available to health care providers today, as well as the transformative nature of those we have yet to fully embrace. From seasoned CIOs and consultants to software developers and nurses, this book provides invaluable insights and guidance to all those seeking to make the delivery of care safer, more effective, and more efficient through the application of health care IT. Foreword by Russ Branzell, President and CEO, College of Healthcare Information Management Executives (CHIME) Co-published with Health Forum, Inc.

Perspectives on ICT4D and Socio-Economic Growth Opportunities in Developing Countries Ndayizigamiye, Patrick 2020-10-09 Technology has been hailed as one of the catalysts toward economic and human development. In the current economic era of the Fourth Industrial Revolution, information acquisition, transformation, and dissemination processes are posed to be the key enablers of development. However, in the context of developing countries, there is a need for more evidence on the impact that ICT has on addressing developmental issues. Such evidence is needed to make a case for investments in ICT-led interventions to improve people's lives in developing countries. Perspectives on ICT4D and Socio-Economic Growth Opportunities in Developing Countries is a collection of innovative research on current trends that portray the ICT and development nexus (ICT4D) from economic and human development perspectives within developing countries. While

highlighting topics including mobile money, poverty alleviation, and consumer behavior, this book is ideally designed for economists, government officials, policymakers, ICT specialists, business professionals, researchers, academicians, students, and entrepreneurs.

Managing and Using Information Systems Keri E. Pearson 2016-01-11 Managing and Using Information Systems: A Strategic Approach, Sixth Edition, conveys the insights and knowledge MBA students need to become knowledgeable and active participants in information systems decisions. This text is written to help managers begin to form a point of view of how information systems will help, hinder, and create opportunities for their organizations. It is intended to provide a solid foundation of basic concepts relevant to using and managing information.

ECMLG 2017 13th European Conference on Management, Leadership and Governance
Martin Rich 2017-12-11 These Proceedings represent the work of contributors to the 13th European Conference on Management Leadership and Governance, ECMLG 2017, hosted this year by the Cass Business School, City, University of London on 11-12 December 2017. The Conference Chair is Dr Martin Rich. The conference will be opened with a keynote address by Dr Helen Rothberg from Marist College, Poughkeepsie, USA with a speech entitled Everything I Know about Leadership I Learned as a Bartender. On the second day the keynote will be delivered by Dr Amanda Goodall from City, University of London on the topic of Why we need core business experts as leaders. ECMLG is a well established platform for individuals to present their research findings, display their work in progress and discuss conceptual advances in many different branches of Management, Leadership and Governance. At the same time it provides an important opportunity for members of the community to come together with peers, share knowledge and exchange ideas. With an initial submission of 160 abstracts, after the double blind, peer review process there are 61 academic papers, 8 PhD Papers and 2 Work in Progress papers in these Conference Proceedings. These papers reflect the truly global nature of research in the area with contributions from, Australia, Austria, Belgium, Brazil, Canada, Czech Republic, Finland, Germany, Hungary, Iran, Ireland, Israel, Kazakhstan, Kenya, Lithuania, Malaysia,
Ubiquitous Networking Essaid Sabir 2017-11-07 This book constitutes the refereed proceedings of the Third International Symposium on Ubiquitous Networking, UNet 2017, held in Casablanca, Morocco, in May 2017. The 56 full papers presented in this volume were carefully reviewed and selected from 127 submissions. They were organized in topical sections named: context-awareness and autonomy paradigms; mobile edge networking and virtualization; ubiquitous internet of things: emerging technologies and breakthroughs; and enablers, challenges and applications.

IT Governance Peter Weill 2004 Firms with superior IT governance have more than 25% higher profits than firms with poor governance given the same strategic objectives. These top performers have custom designed IT governance for their strategies. Just as corporate governance aims to ensure quality decisions about all corporate assets, IT governance links IT decisions with company objectives and monitors performance and accountability. Based on a study of 250 enterprises worldwide, IT Governance shows how to design and implement a system of decision rights that will transform IT from an expense to a profitable investment.

Computerworld 2006-08-14 For more than 40 years, Computerworld has been the leading source of technology news and information for IT influencers worldwide. Computerworld's award-winning Web site (Computerworld.com), twice-monthly publication, focused conference series and custom research form the hub of the world's largest global IT media

network.

Organizational Integration of Enterprise Systems and Resources: Advancements and Applications Varajão, João Eduardo Quintela Alves de Sousa 2012-06-30 The topic of Enterprise Information Systems (EIS) is having an increasingly relevant strategic impact on global business and the world economy, and organizations are undergoing hard investments in search of the rewarding benefits of efficiency and effectiveness that these ranges of solutions promise. Organizational Integration of Enterprise Systems and Resources: Advancements and Applications show that EIS are at the same time responsible for tremendous gains in some companies and tremendous losses in others. Therefore, their adoption should be carefully planned and managed. This title highlights new ways to identify opportunities and overtake trends and challenges of EIS selection, adoption, and exploitation as it is filled with models, solutions, tools, and case studies. The book provides researchers, scholars, and professionals with some of the most advanced research, solutions, and discussions of Enterprise Information Systems design, implementation, and management.

IT Governance Alan Calder 2005 This important new book - 'IT Governance: Guidelines for Directors' provides directors, executives, managers and professional advisers with clear, pragmatic guidelines for ensuring that IT and the business work together for the same strategic objectives.

The Value Imperative Gerald G. Grant 2016-06-20 Organizational executives must change the way they think about how to invest in and manage IT if they want to get lasting value from computer-based innovations. The old way of thinking has not served organizations well. They continue to experience high levels of technological and operational failures even though they apply a wide variety of industry best practices. The rapid pace of technological advancement has tended to hide some fundamental problems that have existed from the start. These involve, not the technology only, but also the management and application of that technology. The human and organizational factors have not kept pace. They have remained relatively static and, to a shocking degree, ineffective. As a result, the IT department in many organizations has remained a breed apart. Communication between IT and the rest of the organization is fraught with misunderstanding. This leads to failures, recrimination, and, sometimes, wholesale changes which fall well short of their goals. The authors wrote this book because they wanted to help both business and IT to shift their focus from technology project implementation to that of value realization. In The Value Imperative readers will be introduced to a new business model called The Agricultural Model created by the authors for managing IT in organizations. This innovative model will help you learn how to change the mindset of people in your organization about how IT should be invested in and managed; key considerations for ensuring that business value is delivered from IT investments; how to measure that value that has been delivered and whether there has been effective return on the investments made; and finally the authors challenge business and IT managers to focus on the business value that customers seek which will help companies.

Implementing Effective IT Governance and IT Management Gad J. Selig 2015-02-01 This book is a revised edition of the best selling title Implementing IT Governance (ISBN 978 90 8753 119 5). For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. In all enterprises around the world, the issues, opportunities and challenges of aligning IT more closely with the organization and effectively governing an organization's IT investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical

to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand management, program and project management, IT service management, strategic sourcing and outsourcing, performance management, metrics, compliance and others. Much less has been written about a comprehensive and integrated approach for IT/Business Alignment, Planning, Execution and Governance. This title fills that need in the marketplace and offers readers structured and practical solutions using the best of the best practices available today. The book is divided into two parts, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment: - Leadership, people, organization and strategy, - IT governance, its major component processes and enabling technologies. Each of the chapters also covers one or more of the following action oriented topics: - the why and what of IT: strategic planning, portfolio investment management, decision authority, etc.; - the how of IT: Program/Project Management, IT Service Management (including ITIL); Strategic Sourcing and outsourcing; performance, risk and contingency management (including COBIT, the Balanced Scorecard etc.) and leadership, team management and professional competences.

Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2020-01-03 Smaller companies are abundant in the business realm and outnumber large companies by a wide margin. To maintain a competitive edge against other businesses, companies must ensure the most effective strategies and procedures are in place. This is particularly critical in smaller business environments that have fewer resources. Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications is a vital reference source that examines the strategies and concepts that will assist small and medium-sized enterprises to achieve competitiveness. It also explores the latest advances and developments for creating a system of shared values and beliefs in small business environments. Highlighting a range of topics such as entrepreneurship, innovative behavior, and organizational sustainability, this multi-volume book is ideally designed for entrepreneurs, business managers, executives, managing directors, academicians, business professionals, researchers, and graduate-level students.

Business Strategy and Applications in Enterprise IT Governance Van Grembergen, Wim 2012-06-30 Within the IT-related business domain, it is important to advance theory building and practices regarding management and governance issues. Business Strategy and Applications in Enterprise IT Governance emphasizes how organizations enable both businesses and IT people to execute their responsibilities in support of business/IT alignment and the creation of business value from IT enabled corporation investments. This publication distributes leading research that is both academically executed and relevant for practice in the professional IT and business community.